#### STATE OF IOWA

#### DEPARTMENT OF COMMERCE

### **UTILITIES BOARD**

IN RE:

IOWA NETWORK SERVICES, INC.

DOCKET NO. SPU-03-4

### ORDER APPROVING DISCONNECTION

(Issued July 17, 2003)

On June 6, 2003, lowa Network Services, Inc. (INS), filed with the Utilities

Board (Board) a pleading described as an "appeal" of the Board's May 23, 2003,
order in this docket, as well as a request for immediate disconnection of S&S

Communications (S&S) from access service. In support of its request, INS stated that S&S's account with INS was again past due in excess of \$2,000. INS stated that it has been unsuccessful in its attempts to contact S&S to resolve this arrearage.
INS also stated that it has sent a notice of disconnection to S&S, but believed that S&S is no longer providing service.

On June 12, 2003, the Board issued an order denying the request for appeal. In that order, the Board required that S&S respond to the allegations raised by INS in its June 6, 2003, filing within five days of the issuance of the order. To date, S&S has not responded to INS's assertions. Board staff attempted to contact S&S to inquire about the status of service by S&S to lowa customers and was informed that S&S was no longer providing service to lowa customers.

The Board finds that S&S has failed to respond to INS's allegations.

Moreover, there does not appear to be any lowa customers which will be adversely affected by a disconnection of S&S by INS. Therefore, the Board will approve the immediate disconnection of S&S by INS.

# IT IS THEREFORE ORDERED:

The request to disconnect S&S Communications from access service filed by Iowa Network Services, Inc., on June 6, 2003, is granted.

# **UTILITIES BOARD**

	/s/ Diane Munns
ATTEST:	/s/ Mark O. Lambert
/s/ Judi K. Cooper Executive Secretary	/s/ Elliott Smith
Dated at Des Moines, Iowa, this 17 <sup>th</sup> day of July, 2003.	